

# Introduction

Dr. Petru Florin Mihancea

Based on:  
I. Sommerville - Software Engineering 8, Ch.1 Introduction  
R. Pressman - Software Engineering, Ch. 1 The Product

V20240219

Dr. Petru Florin Mihancea

## I. What is Software Engineering ?

### The beginning ...

#### The “software crisis” started in the 60’s

- Major programming projects were years late
- Software costs much higher than predicted
- Unreliable programs
- Difficult to maintain, understand and change the software
- etc.

### The causes (I)

The major cause of the software crisis is that the **machines have become several orders of magnitude more powerful!** To put it quite bluntly: as long as there were no machines, programming was no problem at all; when we had a few weak computers, programming became a mild problem, and now **we have gigantic computers, programming has become an equally gigantic problem.**

Edsger Dijkstra

#### Complexity

**Much larger and more complex software products than previously developed**

#### Expectations

**Hardware prices were going down, prices for software were increasing dramatically**

#### Change

**Need to maintain and evolve programs**

## The causes (2)

**Larger and more complex** programs  
became possible, BUT ...

... the **informal**  
way of developing software  
became insufficient!

Dr. Petru Florin Mihances

### 1. What is the difference between Software Engineering and Computer Science ?

#### Computer science

Concerned with theories and methods that underlies computer and software systems

#### Software engineering

Concerned with the **practical problem of producing software**

- It is not just concerned with the technical processes of software development but also with activities such as software project management and with the development of tools, methods and theories to support software production
- **Software engineers** apply theories, methods and tools but they use them selectively and always try to discover solutions to problems even when there are no applicable theories and methods
- **Software engineers** look for solutions within given constraints e.g., financial

Dr. Petru Florin Mihances

## Software engineering

... is an engineering discipline that is  
concerned with **all the aspects of software  
production** from the early stages of system specification to  
maintaining the system after it has gone into use

Firstly defined in 1968 at the  
NATO Software Engineering Conference

Why a different discipline is  
needed?

Dr. Petru Florin Mihances

### 2. What is a software product ?

**Developer myth: The only deliverable work  
product for a successful project is the  
working program**

**WRONG!**

**A. Instructions (computer programs) that when executed provide  
desired function + data structures that enable programs to manipulate  
information**

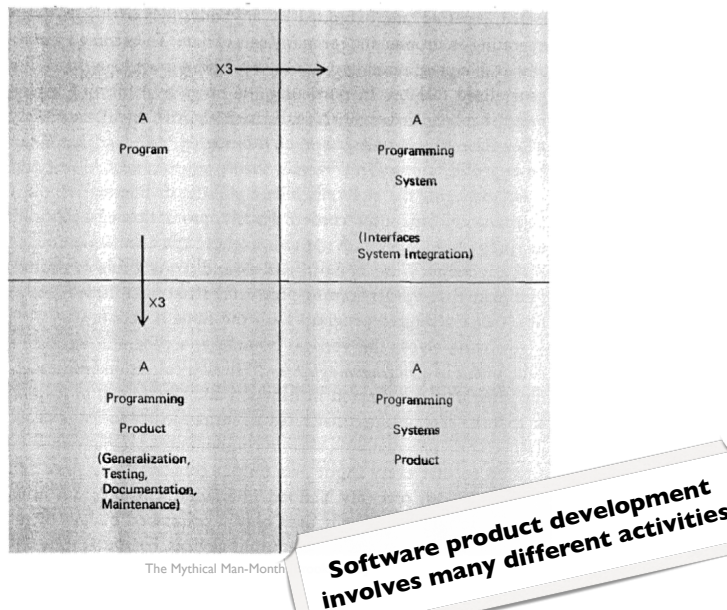
+

**B. Documents that describe the operation and use of the programs  
(e.g. documentation)**

Real products are more than just  
coding ...

Dr. Petru Florin Mihances

## Programs vs Software



Dr. Petru Florin Mihances

## 3. Which are the main activities to apply in order to build a software product ?

### Fundamental activities

1. **Software specification**  
defining the software to be produced
2. **Software development**  
designing and programming
3. **Software validation**  
checking to ensure that it is what the customer required
4. **Software evolution**  
modification to adapt to customer / market requirements

**A software process** is a set of activities and associated results that produce a software product

Dr. Petru Florin Mihances

## Some processes

Various ways in which these activities can be “chained”

### A. Waterfall approach

separate steps for specification, design, implementation, etc.  
complete a phase and only after move to the next one

### B. Iterative development

interleaves specification, development, validation activities, etc.  
fast development of an initial system and refine it with the customer

Various pros/cons  
- see later :)

Dr. Petru Florin Mihances

## What fundamentals ?

### Processes

what are the phases and how is the flow of a development process

### Methods

how to accomplish different phases of a development process

### Tools

what are the tools to support the involved activities

### Other programming language mechanisms

used in professional software development

Dr. Petru Florin Mihances

# Computer-Aided Software Engineering Tools

A wide range of different types of programs that are used to support software process activities

## Upper CASE

front-end activities e.g. requirements and design



## Lower CASE

back-end activities e.g. programming, debugging, testing



Dr. Petru Florin Mihances

## 2. Questions about Software Engineering

### A. What is a software product ?

Computer programs and their documentation describing their operation and usage (e.g., design, user manuals)

#### Types of software products

##### Generic

developed by an organisation and sold on an open market; the organisation controls the specification; e.g. Word, Excel

##### Customised

developed especially for a particular customer according to their specification; e.g. air traffic control

Currently, more and more generic products are built which can also be adapted for specific customers e.g., Enterprise Resource Planning (ERP)

Couldn't a software product be developed / built like other things human build?

Dr. Petru Florin Mihances

### Distinguishing characteristics of software

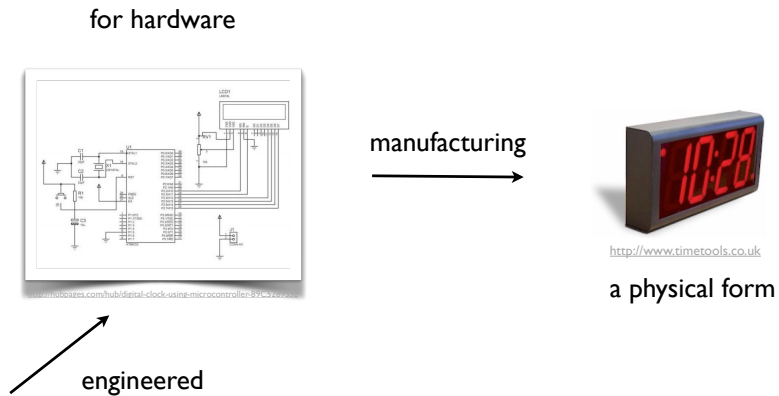
1. Software is **developed or engineered**, it is not manufactured in the classical sense

2. Software does not **“wear out”**

3. Although the industry is moving towards **component-based assembly**, most software continues to be custom built

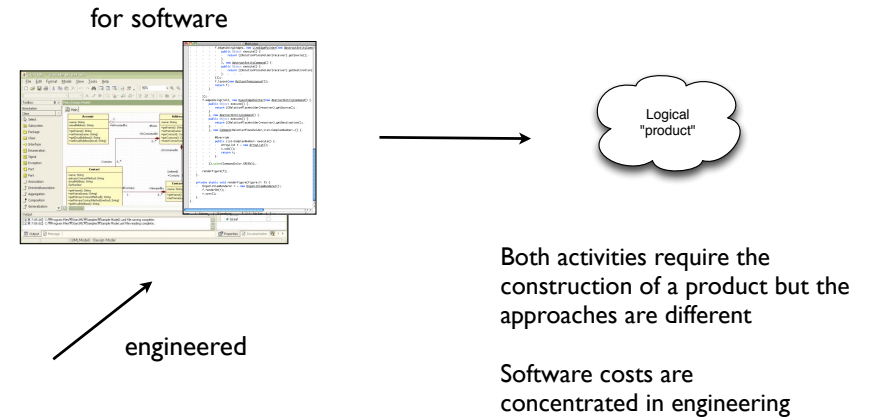
Dr. Petru Florin Mihances

## Software is **developed or engineered**, it is not manufactured in the classical sense (I)



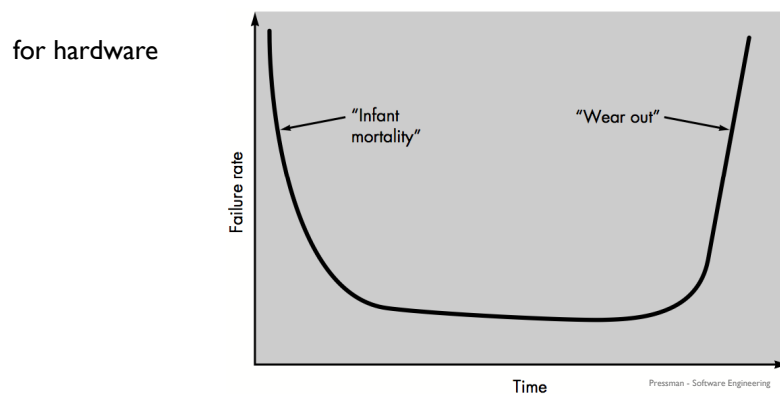
Dr. Petru Florin Mihances

## Software is **developed or engineered**, it is not manufactured in the classical sense (II)



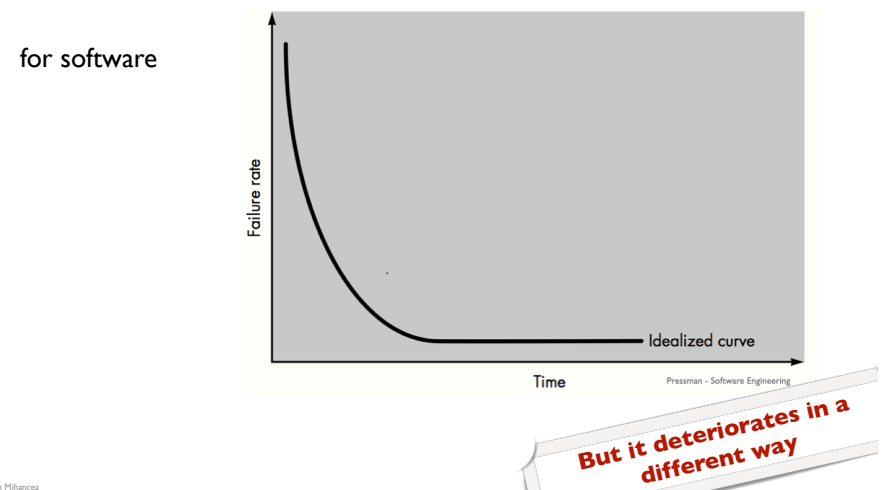
Dr. Petru Florin Mihances

## Software does not “wear out” (I)



Dr. Petru Florin Mihances

## Software does not “wear out” (II)



Dr. Petru Florin Mihances

# Software **must** evolve

Software systems must be **continually** adapted to new requirements else they become **progressively less satisfactory**

One of the Lehman's software evolution laws



Dr. Petru Florin Mihalcea

# Software **aging**

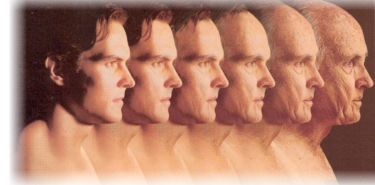
**Programs, like people, get old!**

D. Parnas - Software aging



How ?

Changes are not necessarily performed by the **original developers**



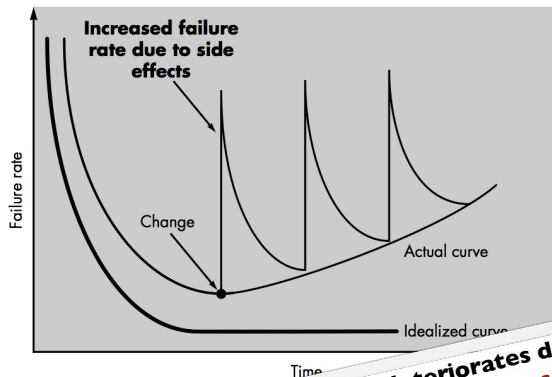
Those that modify a system **do not fully understand it** and thus, may deteriorate the program (including its internal structure)

After several such modifications **nobody** understand the modified product :)

Dr. Petru Florin Mihalcea

# Software does not “wear out” (III)

for software



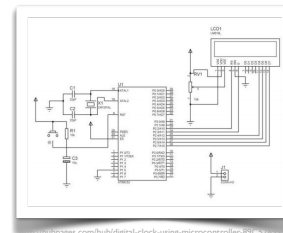
Software deteriorates due to **repeated changes**

Software maintenance **considerably more difficult** than hardware maintenance

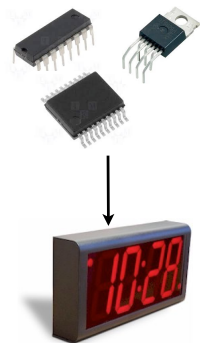
Dr. Petru Florin Mihalcea

# Software is still **custom built**

for hardware



select standard components, having well defined functions, interfaces, etc.



<http://www.timetools.co.uk>

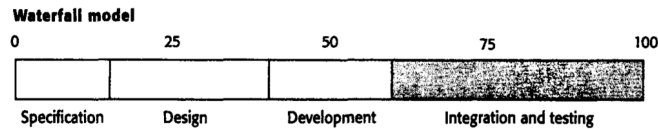
In the **software** world, this component reuse is something that has only begun to be achieved

We need more than algorithmic libraries e.g., frameworks

Dr. Petru Florin Mihalcea

## B. What are the software **costs**? (I)

How is the software cost **distributed** over different activities e.g., specification, design, development, testing?



Coding is **NOT** the main cost :)

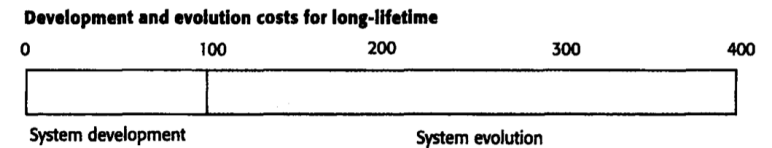
And these are only **initial** production costs!

Dr. Petru Florin Mihances

## What are the software **costs**? (II)

**Developer myth: Once we write the program and get it work our work is done**

**WRONG!**



Sommerville - Software Engineering 8

Always, design your product for **change**!

Dr. Petru Florin Mihances

## C. What is **quality** for software?

**Functional suitability** e.g., *correctness* - it behaves/ functions as per software requirement specifications

**Maintainability** - software should be written in such a way that it may evolve to meet the changing needs of customers e.g., *modularity, testability*

**Usability** - it must be usable, without effort, by the type of user for whom it is designed e.g., *user interface aesthetics, learnability*

**Efficiency** - it should not make wasteful use of system resources such as memory and processor e.g., *time behaviour*

**Portability, Reliability, Security, ...**

The expected non-functional quality factors **depend on the application** and not possible to optimise it for all these factors

Dr. Petru Florin Mihances

## 3. **Myths** about software development

Dr. Petru Florin Mihances

**Developer myth: Software engineering will make us create voluminous and unnecessary documentation and will invariably slow us down**

**WRONG!**

**Software engineering is **NOT** about documents, it is about creating **quality****

**Better quality leads to reduce rework, reduce rework results in faster delivery times (and costs).**

Dr. Petru Florin Mihances

**Developer myth: Until I get the program “running” I have no way of assessing its quality**

**WRONG!**

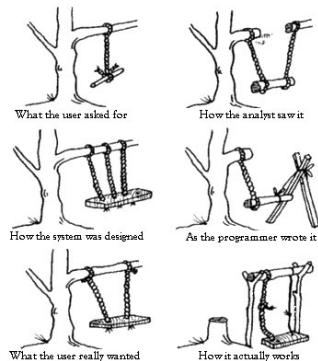
**Software reviews can be applied from the inception of the project and found to be effective in finding certain classes of problems**

**Some design analyses can be run while writing the code**

Dr. Petru Florin Mihances

**Customer myth: A general statement of objectives is sufficient to begin writing programs - we can fill details later**

**WRONG!**



**A poor up-front definition is a major cause of failed projects**

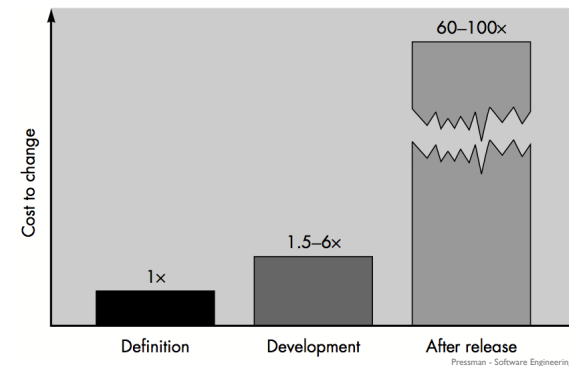
**Communication with the customer is mandatory**

**Detailed (formal) description of domain, function, behaviour, performance, interfaces, validation criteria are essential**

Dr. Petru Florin Mihances

**Customer myth: Project requirements continually change, but change can be easily accommodated because software is flexible**

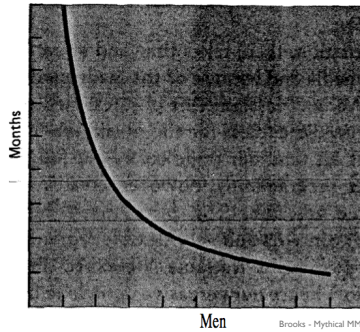
**WRONG!**



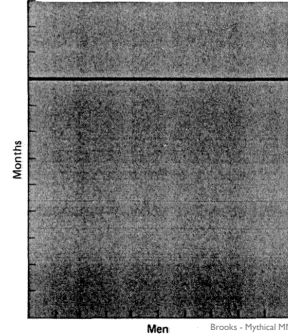
Dr. Petru Florin Mihances

**Management myth: If we get behind schedule, we can add more programmers and catch up**

**WRONG!**



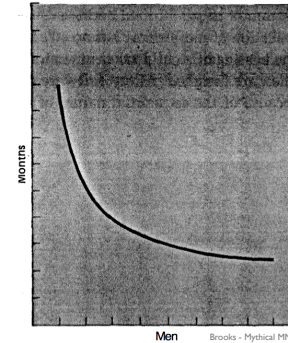
Completely independent subtasks



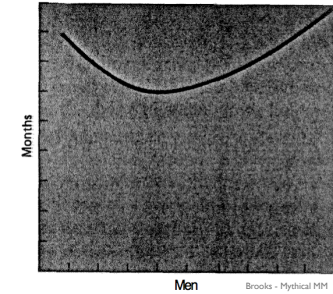
Non decomposable task

**Management myth: If we get behind schedule, we can add more programmers and catch up**

**WRONG!**



Partially independent tasks  
(extra time for communication)



... and when too much communication is required :)

**Brook's law** - Adding manpower to a late software project makes it later